



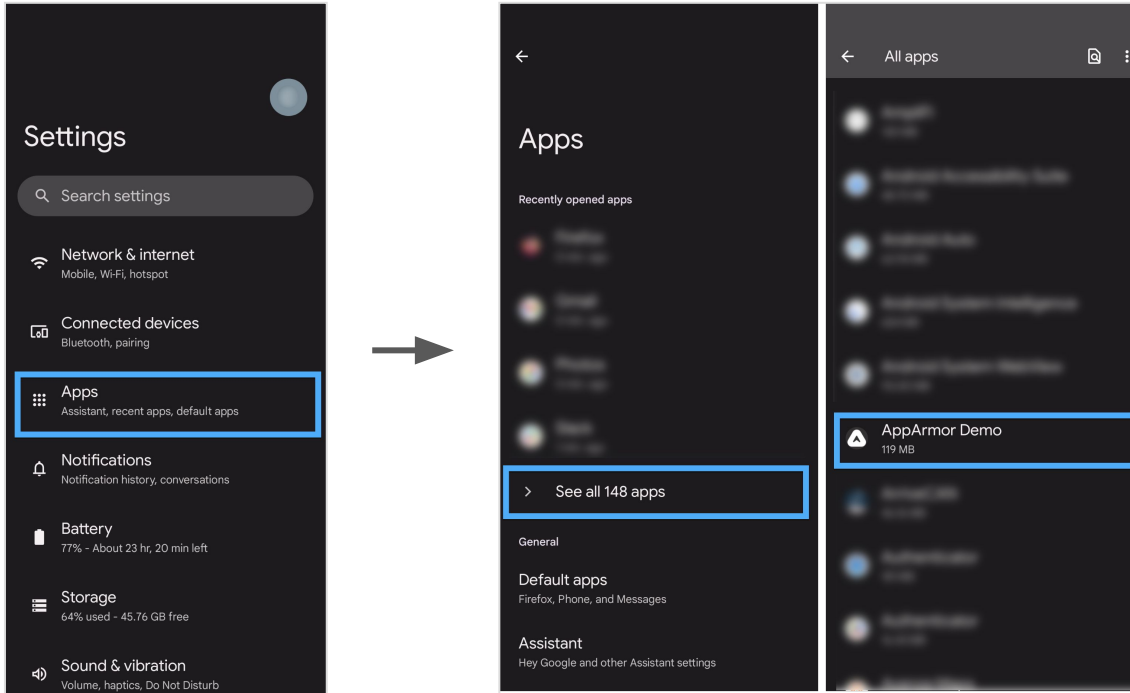
# MRU Now How To:

Disable App Hibernation Manually

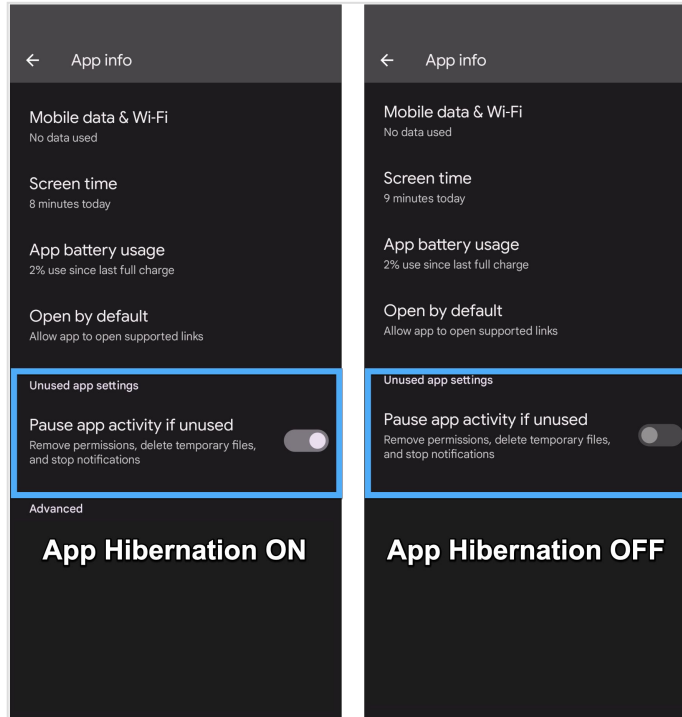
Verify That Your Android Device Can Receive Push Notifications

To disable Android App Hibernation Manually, follow these instructions.

1. Open the Setting app on your Android device and tap Apps
2. If you can't find MRU Now in the Recently Opened Apps section, tap on See All Apps and scroll until you see MRU Now (apps will be ordered alphabetically).

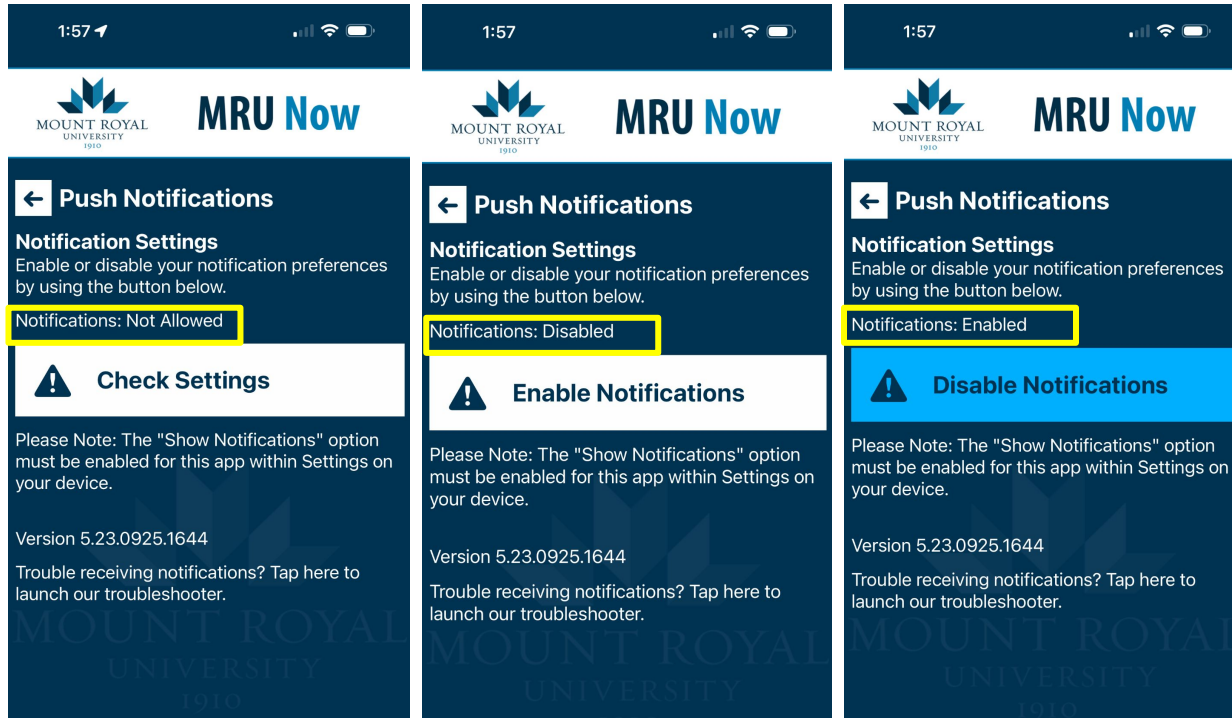


3. Once in your app's settings page, scroll until you see the Pause app activity if unused setting. Make sure the switch is in the "off" position (with the circle on the left) to disable App Hibernation.

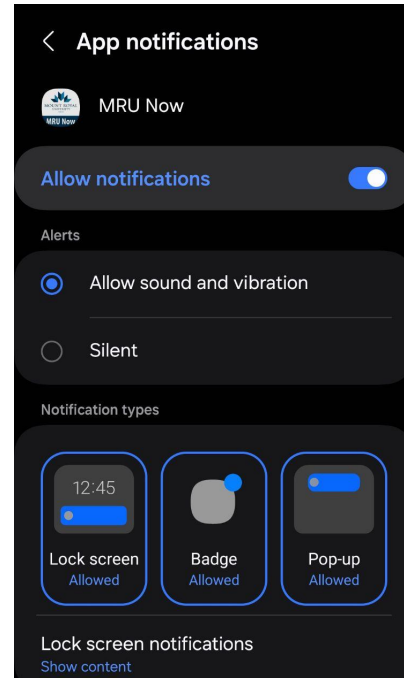
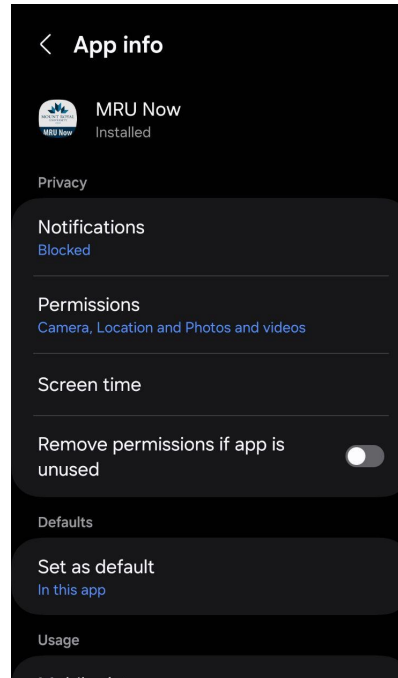
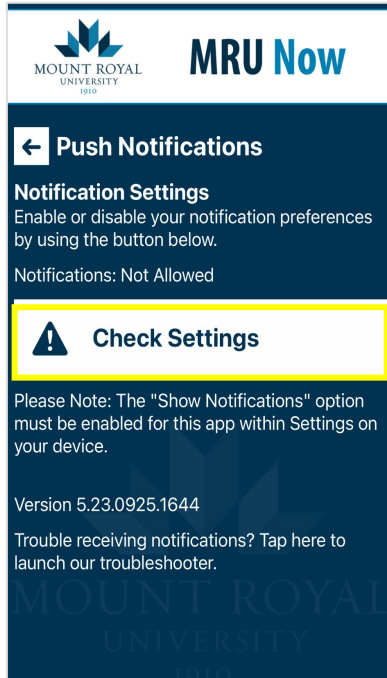


After MRU Now app comes out of App Hibernation, it still may not be able to send Push Notifications until you explicitly give it information. To verify that your Android device can still receive push notifications, follow these instructions.

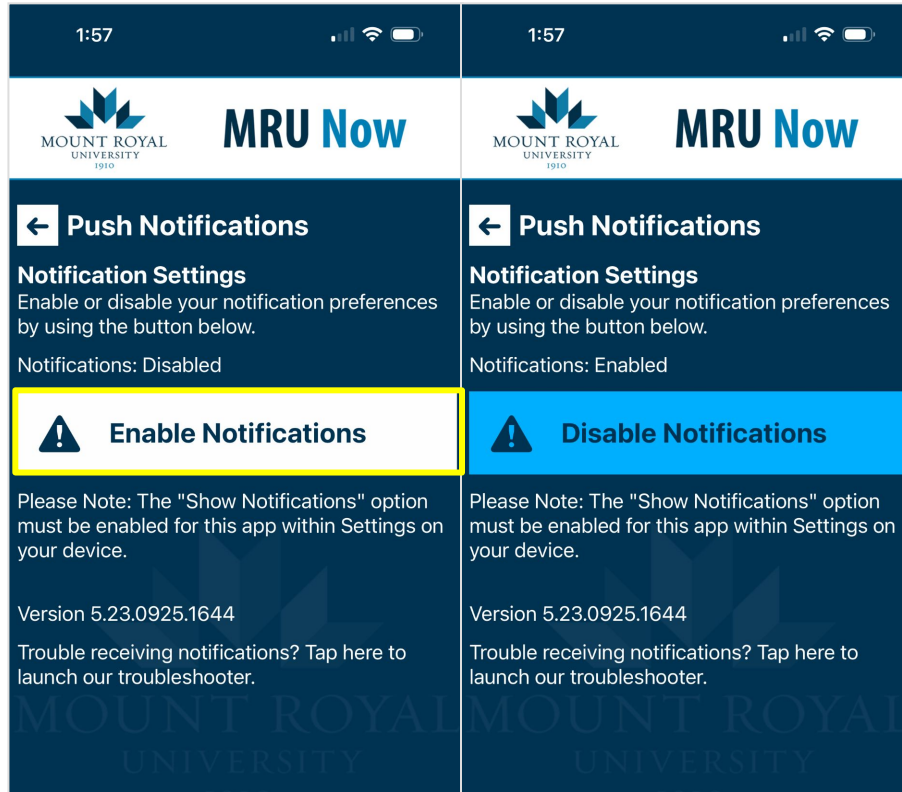
1. Open your MRU Now on your device. Tap the Preferences/About button, and then press the Notification Settings button.
2. The Notification Settings menu will display the status of your device's ability to receive Push Notifications.



3. If Push Notifications are Not Allowed, then the app has not been given permission to receive Push Notifications or the permission has been revoked. Press the Check Settings button. You will be pushed out to the MRU Now notification settings, where you can enable Push Notifications.



4. If Push Notifications are Disabled, then your app has been given permission to receive Push Notifications, but you *are not subscribed to a Push Notification channel*. Tap the Enable Notifications button to subscribe to a Push Notification channel.



5. If Push Notifications are Enabled, then you should be good to go! Use the Push Notification Troubleshooter to send a notification directly to your device and test them out!

