

DEVELOPMENT OF AN ONLINE DIAGNOSTIC TOOL TO ENHANCE THE EFFECTIVENESS OF NONPROFIT ORGANIZATION BOARDS OF DIRECTORS

Project Description

It is generally accepted "best practice", backed by research that the boards of nonprofit organizations should routinely attempt to assess their own performance. One of the most common forms of board performance measurement is that of having individual board members and others with whom they interact provide anonymous feedback on how they perceive the board's effectiveness. The problem is that this kind of assessment is not yet a common practice and there is little research on what impact it has on subsequent board performance). This project addresses these gaps in research.

More specifically, it will:

- Create a website
- Provide a free online tool, the Board Performance Self Assessment Questionnaire (BPSAQ), for nonprofits to use in undertaking this exercise.
- Provide each organization with a confidential, free analysis and interpretation of the results of the use of this tool.
- Create a statistical data set based on the responses of all organizations that use the tool.

For more information contact:

Dr Vic Murray
Adjunct Professor,
School of Public Administration,
University of Victoria
vmurray@uvic.ca
(250) 595-7436

or Yvonne Harrison
Assistant Professor
Centre for Nonprofit and Social Enterprise Management
Seattle University
yharriso@seattleu.edu
(206) 296-5438